



The  
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Sheffield.

Health Services Research Network

Part of THE NHS CONFEDERATION



# The promise and perils of performance indicators

7 October, 2009  
University of Sheffield

Organised by the Medical Care Research Unit, ScHARR, University of Sheffield, HSRN's Autumn Meeting will be of interest to health care managers dealing with indicator scores for their service, policy makers promoting or developing indicators, and researchers developing and evaluating indicators. The event is free to members of the HSRN and NHS Confederation and £60 for others. Visit [www.nhsconfed.org/HSRNEvents](http://www.nhsconfed.org/HSRNEvents)

## Programme

**10.30 Welcome** – Professor Jon Nicholl

**10.35 Introduction to the Health Services Research Network (HSRN)** - Professor Bonnie Sibbald, HSRN Chair

### The promise?

**10.50 An international perspective: the Danish National Indicators Project** - Dr Paul Bartels

**11.30 The UK policy perspective** - Martin Hensher, Department of Health

**12.10 How do you know when a performance indicator is good?**- Professor Jon Nicholl

**12.50 – 1.45 Lunch**

### The perils?

**1.45 Statistical issues in using routine hospital data for case mix adjustment** - Professor Jon Deeks

**2.25 What can you measure, what should you measure: the processes outcomes debate** - Professor Richard Lilford

**3.05 What can history teach us about performance regimes?** - Professor Steve Harrison

**3.45 Final discussion forum – *where next for performance indicators?***